



# Handpoint SmartPOS User guide

## **PAX A80**

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# SmartPOS User Guide: PAX A80



## 1. Welcome

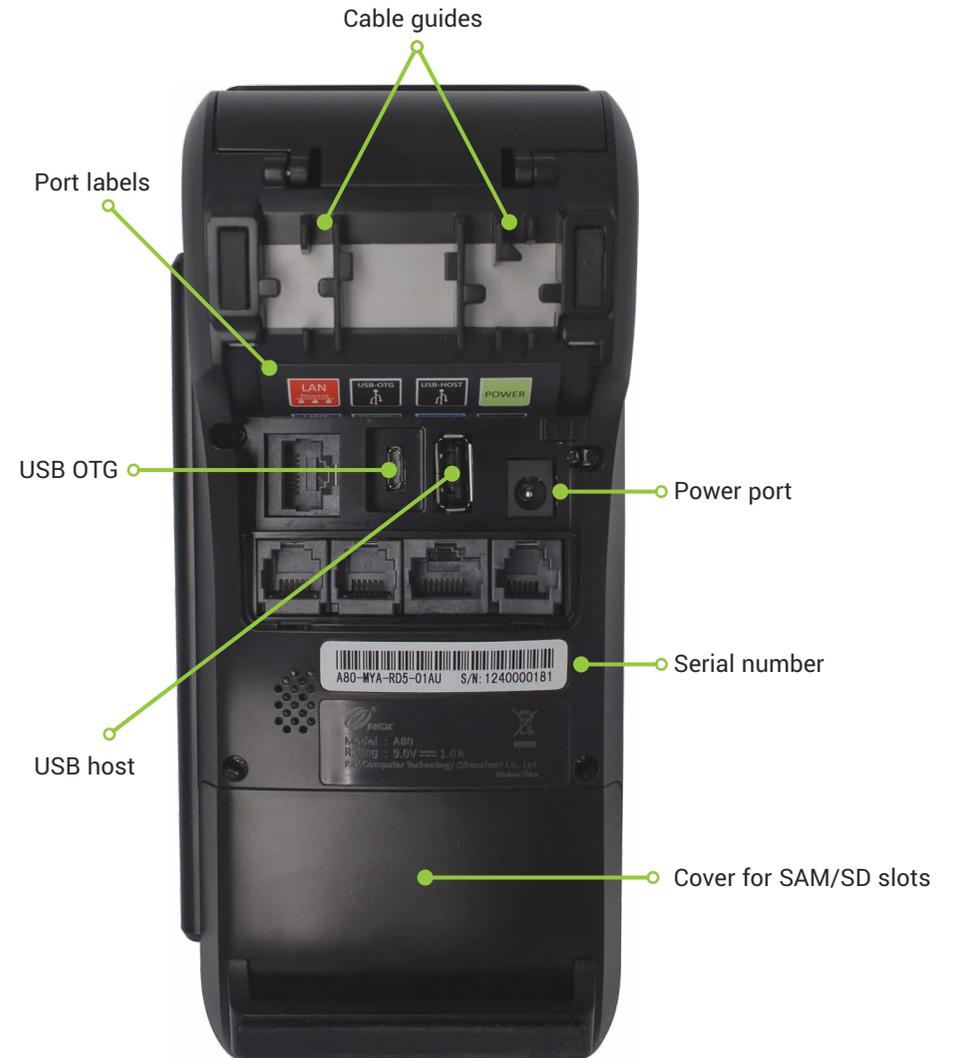
Thank you for choosing PAX A80. With this quick start-up guide, you will be able to understand how to operate your PAX A80 card reader and start accepting card payments in no time.

### 1.1 About the SmartPOS PAX A980

The PAX A80 is a robust countertop card terminal running on Android operating system, that accepts highly secure payments as part of the Handpoint Platform. The Pax A80 can be used together with either the Handpoint app or a full Point of Sale system (in which case, please contact your POS solution provider for support).

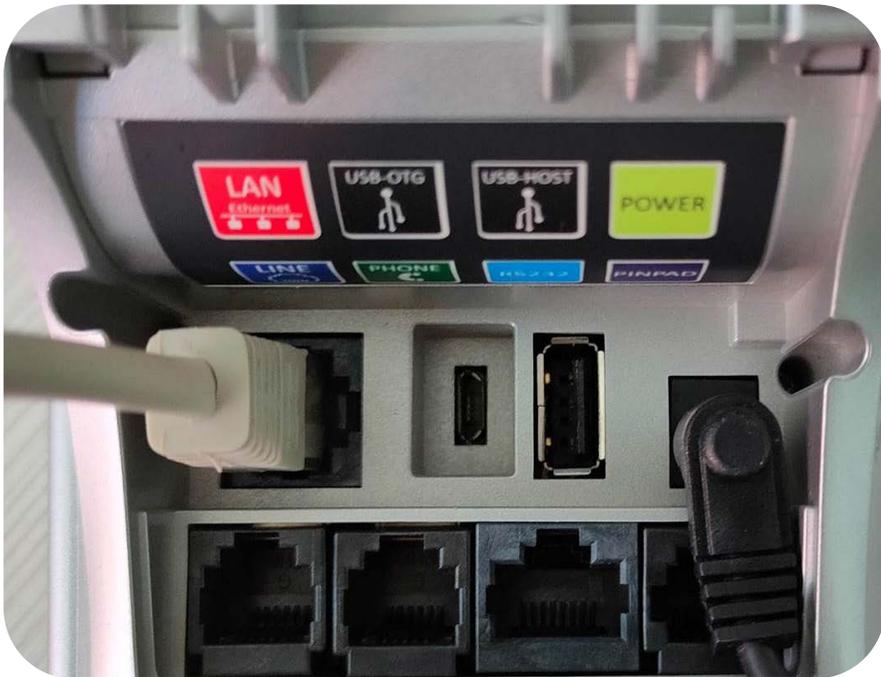
## 1.2 Terminal overview

Below you will find all the features and buttons available on the PAX A80.



### 1.3 Getting started

Pax A80 comes with ethernet connectivity only. In order for this to be set up correctly, you only need to put the ethernet cable in the LAN port as shown below:



## 2. Battery

Before starting your Handpoint SmartPOS solution with the Pax A80, the terminal should ideally be fully charged, using the provided charging cable into the power port. You can either opt for the battery-powered A80 or keep the charging cable plugged in for power.

## 3. Security

Handpoint's payment platform includes stringent P2PE (point to point encryption) security which protects sensitive card data. Please note that as a merchant, you are responsible for the security at the point of sale, so at least once in every three months you should inspect your card reader carefully for signs of fraud. Look for examples of signs that the card reader may have been tampered with or substituted.

## 4. Printing

The PAX A80 includes an in-built printer to print receipts with a thermal paper roll.

Here are the steps for changing the printer paper roll:

1. On the top of the card reader, pull out the paper lid release lever (towards the front) and open the lid casing
2. Remove the paper roll by simply pulling it out of the slot
3. Insert the new thermal paper roll in the same slot with the glossy side of the paper sheet facing out the top
4. Pull out around 2 inches of the paper sheet and close the close over it until the lid snaps into place
5. Tear off any excess paper (pulling up towards the front of the card reader)

Now your card reader is ready to print receipts after a transaction is carried out.

# More questions? We're here to help!

Contact us at 08001123344 or email us at [helpdesk@emerchantpay.com](mailto:helpdesk@emerchantpay.com).



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